



RADCARE

EverlightRadiology

Everlight is a vital lifeline
of global reporting capacity.
Caring for patients and
serving our radiologists is
hence our calling.

Alexander van der Laan, CEO

Contents

04 What we stand for

05 Welcome to RadCare: Providing better care

06 Guiding principles: That brought RadCare into existence

07 The 5 pillars of RadCare: How will RadCare benefit you?

08 Build a future with us: Share our passion

09 Grow as a person and as a professional

10 Connect with the Everlight family

11 Enjoy life like never before

12 Excel at what you do: Our wide range of initiatives

13 MLC and RadCare

14 Leadership that cares: A pioneering global department

15 How to find out more

15 Company details: How to get in touch



What we stand for

At Everlight Radiology we believe in *Following the Sun*, leading through action, and improving patient outcomes.

We are the fastest growing global teleradiology company; an achievement that is only possible thanks to you – our dedicated radiologists.

Quality patient care is what we deliver every day, but we know that to best serve our patients we need to start by serving the needs of our team.

From the very beginning, Everlight was founded by radiologists, for radiologists.

It is this radiologist-first approach that inspired our new, global department – RadCare.

Welcome to Radcare

Providing better care and a superior experience for radiologists. **Welcome to RadCare**

RadCare is our new, global department dedicated to radiologists.

Our vision is simple: to support you by providing the best working environment for radiologists in the world.

To achieve this, RadCare is bringing expertise from across the globe into one team to focus on training & development, recruitment, credentialing, scheduling, clinical and company governance, and quality.

Guiding principles

- ▶ **Radiologists First:** Our radiologists are valued, supported and recognised for their role in helping Everlight to deliver quality patient care.
- ▶ **Innovative Thinking:** With RadCare we will continue to build on our innovative Follow the Sun approach to awake hours reporting, ensuring that reporting environments are risk-assessed.
- ▶ **Agile Operations:** Clear roles; accountabilities and contact details of staff within RadCare are supplied to all departments to support direct interaction and communication.
- ▶ **Strong Ethos:** The ethos of RadCare is one that is centred around being an ethical, professional and high-quality clinical organisation that all of us can be proud of.
- ▶ **Global Thinking, Local Presence:** RadCare will work with all departments to define a working framework that allows for a unified approach. RadCare teams will be located in both hemispheres to provide support for all Everlight radiologists.
- ▶ **Collaborative Spirit:** To be the industry leader in teleradiology, RadCare will work with all Everlight departments to continually improve operational efficiency.

The 5 pillars of RadCare



BUILD

A future with us



GROW

As a person and a professional



CONNECT

With the Everlight family



ENJOY

Life like never before



EXCEL

At what you do

Build a future with us

Radiology is a competitive field. We understand that to continue to improve our mission of offering better patient care, we need to recruit and retain skilled radiologists that share our passion.

▶ **RadCare is focused on opening doors** – from the onboarding of new talent to helping our radiologists locate to a new country. We are here to make your life that much easier.

▶ **Capacity Management** - We are focused on optimising capacity management so you experience less wasted hours and more time reporting.

▶ **Long-term** - RadCare is focused on building deep and lasting relationships with our team. We want our radiologists to work with us indefinitely.

▶ **Referrals** - If you help us build we will reward you with our radiologist referral programme.

Grow as a person and as a professional

Ongoing professional development is a major focus of RadCare through EverLearning: a series of initiatives designed to encourage continued learning and growth so that you can reach your full potential.

To help you achieve this, we have developed a range of opportunities from which you can benefit:

- ▶ **Learn from the Best** - The chance to be mentored by and work alongside leaders in the field.
- ▶ **Peer Review** - Benefit from second opinions as Everlight reports get reviewed by your peers.
- ▶ **Sub-specialities** - We encourage you to develop a rewarding and profitable sub-speciality.
- ▶ **No Blame Game** - Our Clinical Governance procedures ensure that feedback is framed in a positive and supportive manner.
- ▶ **Webinars, Seminars & Conferences** - Satisfy a radiologist's hunger for knowledge.

Connect with the Everlight family

At Everlight you are not just a number. RadCare is helping our global community feel appreciated and part of a greater, global Everlight family.

Our connections and shared endeavour help us to achieve remarkable things together, such as:

-
- ▶ **Community Spirit** - Collaborate with your talented colleagues who provide encouragement and a willing safety net.

 - ▶ **Local and Global** - You will be supported both locally and via clear international communications when overseas.

 - ▶ **Weekly Bulletin** - Our weekly bulletin keeps the Everlight team up to date with news, no matter where you may be located.

 - ▶ **Travel with Confidence** - If you want to travel and work, we make it so that you can easily stay connected to your job back home.

 - ▶ **Clinical Directors** - With Clinical Directors in both hemispheres, you always have clear lines of communication. We want to hear about your Everlight experience - that's what RadCare is all about.

Enjoy life like never before

Alongside professional development; personal development is just as much of a priority for RadCare. Happy, healthy and rested radiologists produce better patient outcomes.

We are committed to helping you find the perfect work-life balance while opening doors for travel and exploration overseas. Now you can live your best life while also doing your best work.

▶ **Awake Hours** - No more night shifts – our Follow the Sun model ensures you can work awake hours from anywhere in the world.

▶ **Flexible Hours** - Imagine your ideal work-life balance – now choose it.

▶ **Work Overseas** - We have hubs in some of the best tourist spots in the world. New York, London, Cape Town - stay for as long as you want. We'll even provide financial assistance to help you and your family organise travel and accommodation.

▶ **Work from Home** - We can set you up with secure and uniform workstations to enjoy the most convenient working environment.

Excel at what you do

The purpose of RadCare is ultimately to produce excellence in health care. By investing in the heart of the company -- you, our radiologists -- we can continue to improve results for our customers and patients across the globe.

We have a wide range of initiatives designed specifically to help you excel.

▶ **24-7 Support** - No matter where you are in the world, our dedicated operations coordinators are focused on non-reporting tasks to remove your admin burden.

▶ **Assurity** - We offer consultant-equivalent packages to provide certainty, with the potential to raise earnings.

▶ **MLC** - We have a global and local MLC and Clinical Directors who are dedicated to mentoring and supporting you in any way possible.

▶ **Everlight HUB** - Our HUBs are uniformly state-of-the-art - built to provide you with the ultimate office space.

▶ **Leading Tech** - We are committed to giving you the tools to be able to do your job securely and efficiently, with minimal hassle.

MLC and RadCare

The role of RadCare is to be in the service of the Global Medical Leadership Council (MLC); supporting all Clinical Directors and radiologists globally.

The MLC is made up of career consultant radiologists who have held senior leadership positions within their hospital groups. With MLC and RadCare working together, Everlight radiologists enjoy unrivalled assistance, encouragement, and opportunities.



Dr Charles Lott
Chair of the Global MLC



Dr Avi Saks
Medical Director ANZ



Dr Dan Rose
Medical Director UK

Dr Bryan Khoury
Clinical Director Cape Town

Dr Martin Rimmer
Clinical Director UK

Dr Stephen Ward
Clinical Director Victoria

Dr Elizabeth Dillon
Clinical Director Western Australia

Dr Robert Travis
Clinical Director New Zealand

Dr Susan Bottger
Clinical Director NSW

Dr John Vedelago
Clinical Director UK

Dr Robin Evans
Clinical Director UK

Leadership that cares

RadCare is a pioneering global department created to ensure that radiologists are valued, supported and recognised as the driving force behind Everlight Radiology's ability to deliver quality patient care.



Mary Hohns, General Manager RadCare

"We are aiming to make RadCare impact every aspect of Everlight's global business. It has to be at the centre of everything that we do. It is not a "nice to have" – it is fundamental."



Clare House, RadCare Director UK

"At Everlight, we have always recognised that we are in the business of radiologists. Without them, there is no Everlight. RadCare builds upon that belief by formalising it and making the business unit an active part of the company's operations."

How to find out more

To learn more about RadCare, visit:

www.everlightradiology.com/radcare



Contact Details

Sydney, Australia
L11, 70 Phillip Street
Sydney NSW 2000

T: +61 (02)9215 1900

Auckland, New Zealand
5 Arawa Street
Grafton Auckland 1023

T: +64 (0)800 001 430

London, United Kingdom
Level 6 West, 350 Euston Rd
London NW1 3AX

T: +44 (0)300 400 1111

Dublin
Ireland

T: +353 (0)1 506 0653

EverlightRadiology